

Pāhoā Transit Hub & Library

Community Meeting #1:
Pāhoā Neighborhood Facility

March 1, 2023
6:00-8:00 PM



Team Introductions



- John Andoh, Mass Transit Agency Administrator and General Manager



- April Surprenant, Long Range Planning Manager
- Natasha Soriano, Transportation Planner



- Stacey Aldrich, State Librarian
- Kathryn Tipton, Branch Manager, Pāhoā Public School and Library
- Mallory Fujitani, Special Assistant, Office of the State Librarian



- Austen Drake, Project Manager
- Melissa May, Outreach Lead
- Jennifer Scheffel, Environmental Lead



- This project is funded in part through the State Office of Planning and Sustainable Development (OPSD)



Meeting Objectives

- 1) Introduce and share information about the Pāhoa Transit Hub and Library project.
- 2) Present findings of the site suitability analysis and gather input on the preferred sites.
- 3) Present and gather input on the potential layout and design features of the Transit hub and Library



Today's Agenda

- I. Welcome and Introductions
- II. Project Overview and Schedule
- III. Site Selection
 - Polling and Discussion
- IV. Basic Minimum Footprint and Design Features
 - Polling and Discussion
- V. Wrap-up and Next Steps

Ground Rules



- 1. Be Open: open your mind, ears and heart. Take home new ideas and information.**
- 2. Be Comfortable: move around and use facilities as needed.**
- 3. Be Respectful: please do not interrupt the person that is talking, show aloha, treat others how you would like to be treated.**
- 4. Be Creative: work towards future solutions/aspirations.**
- 5. Agree to Disagree: accept that others may have different perspectives and opinions.**
- 6. Cellphones on Silent: please take calls/texts outside but be ready to use your smartphone for Mentimeter.**

Mentimeter

1. Visit [menti.com](https://www.menti.com) on your smartphone or web browser.

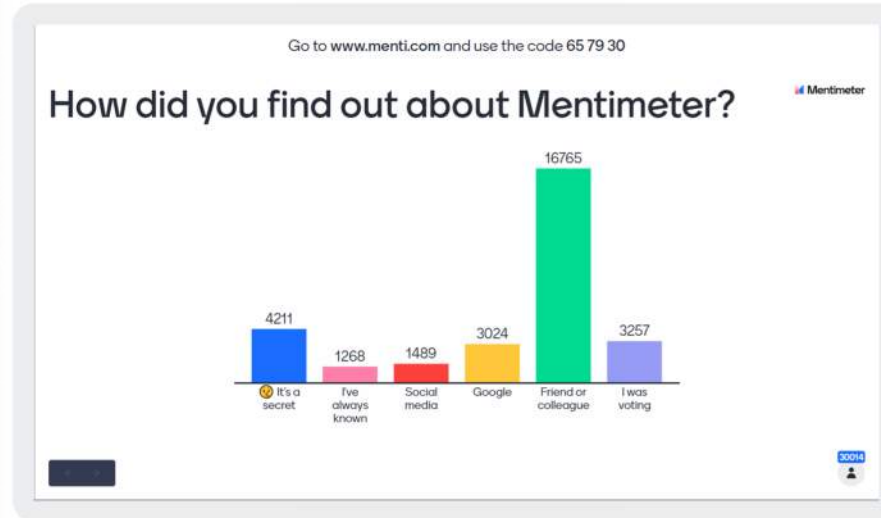
Enter this code: **2119 1189**

1. Respond to questions that appear on your screen.
2. You will be asked first for your name and e-mail, which will be confidential and serve as a “virtual sign-in sheet”

TEST POLL: What neighborhood are you from?

1 Copy code from presentation

2 Enter code here



Mentimeter

Please enter the code

Submit

The code is found on the screen in front of you

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OR

An aerial architectural rendering of a large-scale development, possibly a residential or commercial complex. The scene features a central road with a roundabout, surrounded by numerous buildings, parking lots, and landscaped green spaces with palm trees. The overall aesthetic is clean and modern, with a focus on infrastructure and greenery.

Project Overview & Anticipated Schedule

Puna Community Development Plan (CDP)

- The 2008 Puna CDP includes goals to improve transit service and ridership while complementing the development of village and town centers.
- Objectives included converting Hele-On routes and services to a “hub and spoke” system.
- Actions included preparation of a County-wide Transit Master Plan to guide improvements for the system and each district.
- Transit hubs were called for in the Puna district in Kea’au, Pāhoa, Volcano, and Mountain View or South Kulani.

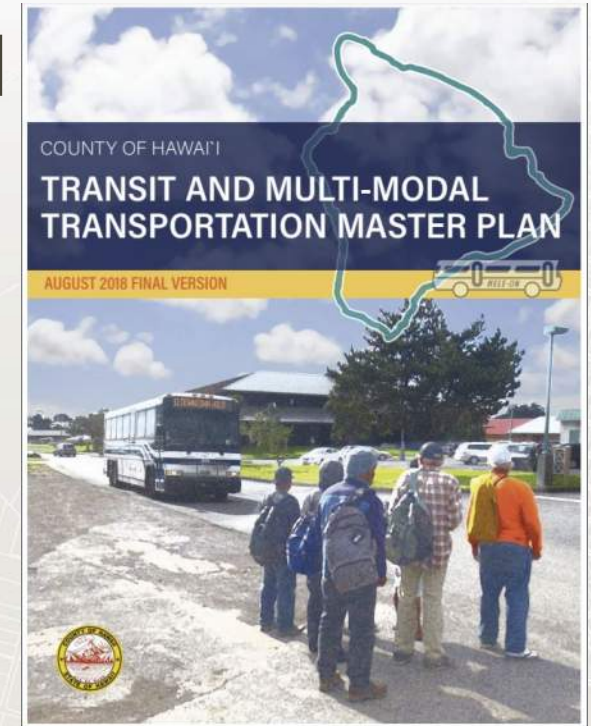
PUNA COMMUNITY DEVELOPMENT PLAN



SEPTEMBER 2008
(As Amended)

Transit Hub Project Background

- The County completed its Transit and Multi-Modal Transportation Master Plan (Master Plan) in **August 2018**. It identified five goals, including: “Create transportation hubs and bus stops with amenities that provide rider comfort and safety and that help support community and village gathering places.”
- It recommended a hub and spoke system for each district, which led to the proposal for a transit hub in Pāhoa for the Puna District.
- The project is now in the planning phase and is exploring possible civic and community uses, including a public library, day care, and other transit-oriented development (TOD) uses.



Scan here to read the County's
Transit and Multi-Modal
Transportation Master Plan



<http://heleonmasterplan.com/final-transit-and-multi-modal-transportation-master-plan/>

Hub and Spoke Transit: What is It?




- This is a way of routing transportation through a central location, or hub.
- Spokes are the routes going in and out of the hub.
- By meeting up at the hub, passengers on the shorter routes (using smaller vehicles can get off and transfer onto the longer routes (which use longer vehicles).
- This makes service more efficient than if the long routes had to stop everywhere.
- The concept has been in use among airlines since 2001.
- In the past ten to fifteen years, transit systems have been converting to hub and spoke.

Major Lines for Puna

Hele-On Bus Route - #40, #401, #402

Legend

-  **40** Hilo - Pāhoa
-  **401** HI Beaches-
Nanawale-
Seaview
-  **401** Selected Trip
-  **402** Paradise -
Ainaloa -
Orchidland



Previous Efforts on Transit Hub Site Selection

2019

● **MTA initiated public outreach to identify locations for consideration.**

March 2019 • A community meeting was held where **four possible locations** were proposed.

July 2019 • **Two additional sites** were added during second community meeting.

• **A seventh location was added** after research results were presented.

● **In total 13 sites were ranked after the public outreach, two were removed from consideration.**

present

● **Site suitability analysis of the remaining eleven sites was conducted, resulting in three preferred sites.**

Library and Transit Hub Co-Location



- MTA entered into discussions with the Hawai‘i State Public Library System (HSPLS) regarding co-location of the transit hub with a new State library.
- HSPLS intends to construct a new library in the Pāhoā region and desires to support the County’s Transit-Oriented Development (TOD) initiatives.
- Co-location of these key public services will enhance the ability of both facilities to serve the Pāhoā community and advance TOD principles.
- This project received \$100,000 from State TOD Capital Improvement Projects (CIP) Planning funds and \$350,000 from HSPLS CIP funds to support the planning study for the transit hub and co-located library.



Previous Efforts on Public Library Site Selection

2021



Environmental Assessment for the Pāhoa Public Library Site Selection with a Finding of No Significant Impact.

- The document identified **six State-owned and County-owned sites** in Pāhoa.
- The **identified sites were not satisfactory** for HSPLS to proceed with the design phase.

present



HSPLS has begun coordinating with State/County TOD efforts to explore the possible co-location of the library with the transit hub.





Overall Project Goals

- Support comfort and safety for transit riders in the Puna district
- Promote other multi-modal uses such as walking and biking
- Provide amenities and gathering spaces for the greater Pāhoā community, including a new public library

Project Tasks

Site Selection

Evaluate eleven potential sites for feasibility, suitability, and desirability and identify top three preferred sites



Conceptual Design

Develop conceptual design alternatives, infrastructure requirements, and preliminary cost estimates for the three preferred sites



Environmental Assessment

Assess environmental, biological, cultural, historic, traffic, and other impacts of three alternatives in accordance with HRS Chapter 343 and other applicable requirements

Community Engagement Program

Seek input from the Puna community, transit riders, elected officials, government agencies, and other stakeholders throughout the project

Outreach Conducted to Date

- Elected Officials Outreach
- Community Associations Outreach
- Puna CDP Action Committee Presentation
 - 2/27 Meeting
- Pop-up Events:
 - Maku'u Farmers Market – 2/26
 - Pāhoā Public Library – ongoing
- Promotions:
 - Website
 - Social media
 - Radio
 - Flyers – buses, businesses, library



Poll:

- 1) How did you hear about today's meeting?
- 2) Do you have other suggestions for getting the word out to the Puna community?



Pāhoā Transit Hub and Library

The County of Hawai'i Planning Department, Mass Transit Agency, and Hawai'i State Public Library System are initiating the planning phase of a transit hub and co-located library in the Pāhoā region.

We invite you to join the discussion and provide feedback on the preferred sites and potential transit hub and library features

SCAN HERE TO VISIT THE PROJECT WEBSITE



<http://pahoatransithub.info>

COME TO OUR UPCOMING EVENTS & MEETINGS!

POP-UP EVENT	MEETING #1
February 26, 2023 7:00 AM-12:00 PM	March 1, 2023 6:00 PM-8:00 PM
Maku'u Farmers Market, 15-2131 Kea'au-Pāhoā Rd. Pāhoā, Hawai'i 96778	Pāhoā Neighborhood Facility, 15-0322 Kauhale Street, Pāhoā, HI 96778

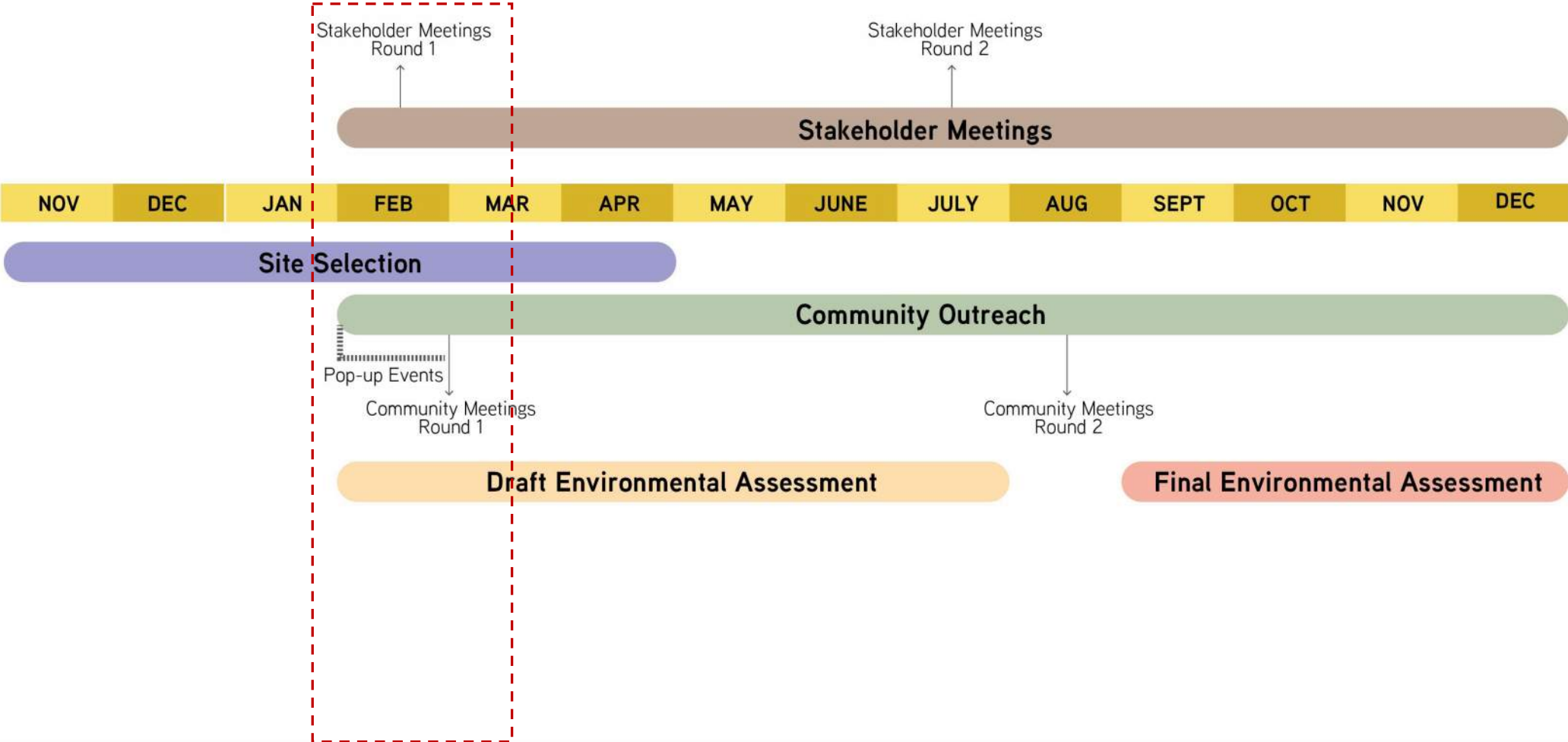
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Anticipated Project Schedule



We are Here

An aerial rendering of a site selection area. The scene shows a road with a roundabout in the foreground, leading to a large, light-colored building complex. The surrounding area is lush with greenery and palm trees. In the background, there are more buildings and a body of water. The text "Site Selection" is overlaid in white on a dark blue background, with a yellow horizontal line underneath it.

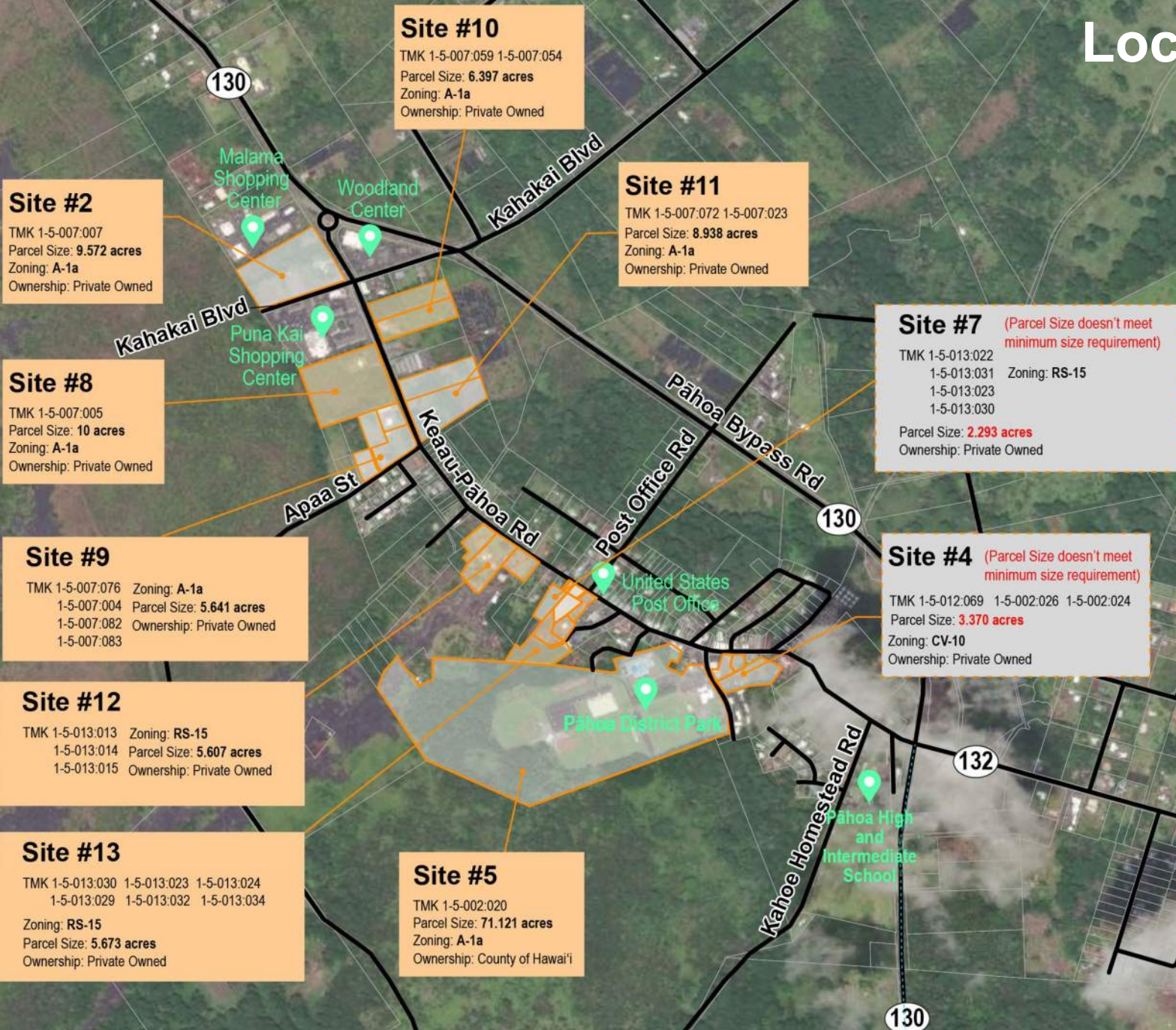
Site Selection



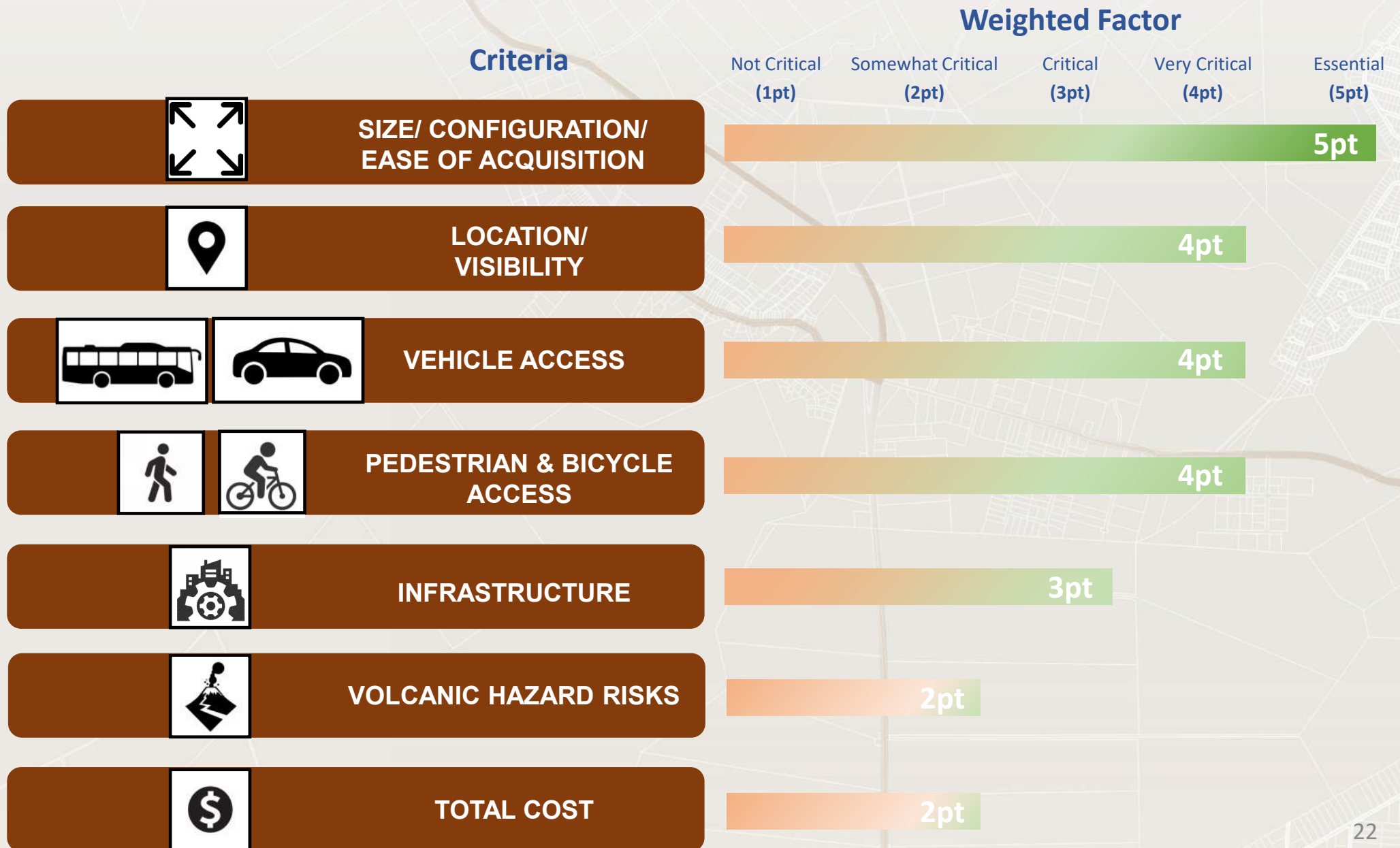
What We Heard: Site Selection

- The hub should help enhance Pāhoa Town. It is not critical that the location be IN town, so long as all the spokes/routes go through town.
- The town lacks parking, and there are no lands available, which is an economic impediment. So if the hub goes further west, then all circulator routes go through town to help drum up business and connect the old and new retail areas which are a mile apart.
- There could be some compatibility if there is a shuttle between the hub/Puna Kai and Pāhoa town.

Alternative Site Locations Evaluated



Site Suitability Criteria



Scoring System

Criteria		Score				
		Poor (1pt)	Fair (2pt)	Good (3pt)	Great (4pt)	Excellent (5pt)
1. Size/Configuration/ Ease of Acquisition		Total area less than basic minimum footprint (4 acres)	Total area meets basic minimum footprint (4 acres)	Total area meets basic minimum footprint and expansion (5 acres)	Total area exceeds basic minimum footprint and expansion (5 acres)	Size and shape is good, and it is a single parcel for ease of acquisition (5 acres)
2. Location/visibility		Limited street frontage and visibility; not close to points of interest	Some street frontage/visibility or reasonable proximity to points of interest	Either street frontage/visibility or proximity is good	Both street frontage/visibility and proximity to points of interest is good	
3. Vehicle Access		No frontage access or buses will have challenges with maneuvering	Existing Access (would share access with other users of site); buses may have challenges	Space for single driveway (short frontage); Buses can be accommodated	Significant potential for driveways (good frontage) and bus accommodation	Significant potential for driveways (good frontage) and bus accommodation; existing roads allow space for turning movements and limited vehicle conflicts
4. Pedestrian & Bicycle Access		No existing access; no shoulder; need to create pedestrian path fronting potential site	Minimal existing access; pedestrian access would need to be improved for safety	Existing access available; pedestrian access would need to be improved for safety and connectivity	Existing access available	
5. Infrastructure			Infrastructure available on property; adequate supply not available to potential site (significant extension of utilities needed)	Infrastructure and adequate supply available up to site		
6. Volcanic Hazard Risk		Sites in close proximity to previous eruption and/or line of steepest decent	All sites are the same; Lava Zone 2			
7. Total Cost		Significant costs to develop, and/or property value higher than other sites	No apparent high cost factors that stand out as compared to the other sites			

Final Scores

Criteria	Weighted Factor	Site #2 Total Area (9.572 acres)		Site #8 Total Area (10 acres)		Site #9 Total Area (5.641 acres)		Site #11 Total Area (8.938 acres)		Site #4 Total Area (3.370 acres)		Site #10 Total Area (6.397 acres)		Site #5 Total Area (71.121 acres)		Site #12 Total Area (5.607 acres)		Site #13 Total Area (5.673 acres)		Site #7 Total Area (2.293 acres)	
		Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor	Score	Score * Weighted Factor
Size/Configuration/ Ease of Acquisition	5	5	25	4	20	3	15	4	20	1	5	3	15	4	20	2	10	2	10	1	5
Location/visibility	4	4	16	4	16	3	12	2	8	3	12	4	16	1	4	2	8	2	8	2	8
Vehicle Access	4	4	16	5	20	5	20	4	16	3	12	3	12	2	8	4	16	2	8	2	8
Pedestrian & Bicycle Access	4	3	12	2	8	2	8	1	4	4	16	1	4	2	8	1	4	1	4	1	4
Infrastructure	3	3	9	3	9	3	9	3	9	3	9	3	9	2	6	3	9	3	9	3	9
Volcanic Hazard Risk	2	2	4	2	4	2	4	2	4	2	4	2	4	2	4	1	2	2	4	2	4
Total Cost	2	2	4	2	4	1	2	2	4	2	4	1	2	1	2	1	2	1	2	2	4
Total Score			86		81		70		65		62		62		52		51		45		42

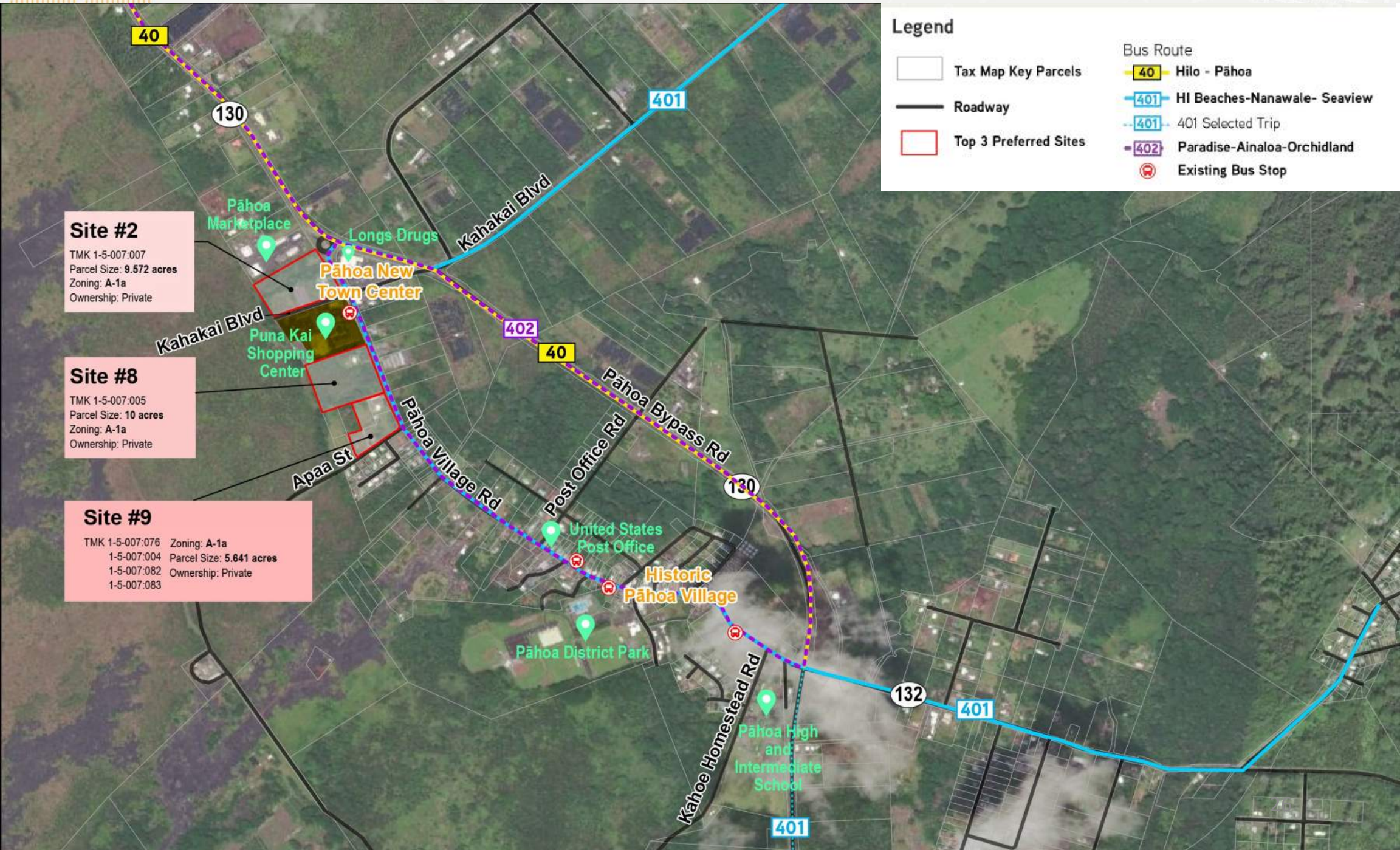
Community input is currently being sought on top three sites.

Ranking Matrix

SITE NUMBER	SITE NAME	CRITERIA																SCORE	RANK													
		SIZE/ CONFIGURATION/EAS E OF ACQUISITION (Weighted Factor = 5)	Score	Weighted Factor	Score	Weighted Factor	LOCATION/VISIBILITY (Weighted Factor = 4)	Score	Weighted Factor	Score	Weighted Factor	INFRASCTURE (Weighted Factor = 3)	Score	Weighted Factor	Score	Weighted Factor	VEHICLE ACCESS (Weighted Factor = 4)			Score	Weighted Factor	Score	Weighted Factor	PEDESTRIAN & BICYCLE ACCESS (Weighted Factor = 4)	Score	Weighted Factor	Score	Weighted Factor	VOLCANIC HAZARD RISKS (Weighted Factor = 2)	Score	Weighted Factor	Score
2	Between Malama Market & PKSC	<ul style="list-style-type: none"> Large parcel Good shape Single parcel with cooperative owner 	5	25	<ul style="list-style-type: none"> Close proximity to commercial points of interest Very Good street frontage 	4	16	<ul style="list-style-type: none"> No existing adequate infrastructure on property Good infrastructure potential due to proximity to main road 	3	9	<ul style="list-style-type: none"> Corner site Access on Pahoa Village Road and Kahakai Boulevard 	4	16	<ul style="list-style-type: none"> Wide asphalt shoulder but no raised sidewalk 	3	12	<ul style="list-style-type: none"> USGS Volcano Lava Flow Hazard Zone 2 	2	4	<ul style="list-style-type: none"> Low land costs Site partially cleared 	2	4	86	1								
8	Abraham	<ul style="list-style-type: none"> Large parcel Good shape Single parcel 	5	25	<ul style="list-style-type: none"> Close proximity to commercial points of interest Good street frontage 	4	16	<ul style="list-style-type: none"> No existing adequate infrastructure on property Good infrastructure potential due to proximity to main road 	3	9	<ul style="list-style-type: none"> Large street frontage for multiple vehicle access 	4	16	<ul style="list-style-type: none"> Poor pedestrian connectivity; narrow asphalt shoulder 	1	4	<ul style="list-style-type: none"> USGS Volcano Lava Flow Hazard Zone 2 	2	4	<ul style="list-style-type: none"> Low land costs Site will need to be cleared 	2	4	78	2								
9	Apaa Road	<ul style="list-style-type: none"> Good parcel size No room for expansion since parcel size just meets basic minimum footprint Requires acquisition of multiple parcels 	3	15	<ul style="list-style-type: none"> Somewhat close proximity to commercial points of interest Good street frontage 	3	12	<ul style="list-style-type: none"> No existing adequate infrastructure on property Good infrastructure potential due to proximity to main road 	3	9	<ul style="list-style-type: none"> Corner site Access on Pahoa Village Road and Apaa Street 	4	16	<ul style="list-style-type: none"> Wide asphalt shoulder but no raised sidewalk 	3	12	<ul style="list-style-type: none"> USGS Volcano Lava Flow Hazard Zone 2 	2	4	<ul style="list-style-type: none"> Potential increase in acquisition costs due to existing structures on-site Site mostly cleared 	1	2	70	3								
11	Julian & Good Shepherd Foundation	<ul style="list-style-type: none"> Large combined parcel size Good shape Requires acquisition of multiple parcels 	4	20	<ul style="list-style-type: none"> Somewhat close proximity to commercial points of interest Somewhat good street frontage 	3	12	<ul style="list-style-type: none"> No existing adequate infrastructure on property Good infrastructure potential due to proximity to main road 	3	9	<ul style="list-style-type: none"> Large street frontage for multiple vehicle access 	4	16	<ul style="list-style-type: none"> Poor pedestrian connectivity; narrow asphalt shoulder 	1	4	<ul style="list-style-type: none"> USGS Volcano Lava Flow Hazard Zone 2 	2	4	<ul style="list-style-type: none"> Low land costs Site will need to be cleared 	2	4	69	4								
*	4 Akebono Theatre	<ul style="list-style-type: none"> Total area less than basic minimum footprint Parcels have odd configuration; might offer less than ideal flow/circulation Requires acquisition of multiple parcels 	1	5	<ul style="list-style-type: none"> Close proximity to Pahoa Town points of interest Good street frontage 	3	12	<ul style="list-style-type: none"> No existing adequate infrastructure on property Good infrastructure potential due to proximity to main road 	3	9	<ul style="list-style-type: none"> Corner site Access on Pahoa Village Road and Kauhale Street 	4	16	<ul style="list-style-type: none"> Good pedestrian connectivity; existing sidewalks 	4	16	<ul style="list-style-type: none"> USGS Volcano Lava Flow Hazard Zone 2 	2	4	<ul style="list-style-type: none"> Significant land costs due to previous development Existing infrastructure might be adequate Site already cleared 	2	4	66	5								

(*Parcel Size doesn't meet minimum size requirements)

Top Three Preferred Sites






Site #2
 TMK 1-5-007:007
 Parcel Size: 9.572 acres
 Zoning: A-1a
 Ownership: Private

Site #8
 TMK 1-5-007:005
 Parcel Size: 10 acres
 Zoning: A-1a
 Ownership: Private

Site #9
 TMK 1-5-007:076 Zoning: A-1a
 1-5-007:004 Parcel Size: 5.641 acres
 1-5-007:082 Ownership: Private
 1-5-007:083

Legend

-  Tax Map Key Parcels
-  Roadway
-  Top 3 Preferred Sites

- ### Bus Route
-  40 Hilo - Pāhoā
 -  401 HI Beaches-Nanawale- Seaview
 -  401 Selected Trip
 -  402 Paradise-Ainaloa-Orchidland
 -  Existing Bus Stop

Site #2

Rank: 1

Parcel Size: 9.572 acres

Ownership: Private



Street View from Keeau-Pāhoā Rd looking towards Pāhoā Bypass Rd

Site #2

Potential Layout

This is a conceptual graphic showing what the site layout could be with the transit hub and library

Legend

- Tax Map Key Parcels
- Site #2
- Bus Route
 - 40 Hilo - Pāhoa
 - 401 HI Beaches-Nanawale- Seaview
 - 402 Paradise-Ainaloa-Orchidland
- Existing Bus Stop
- Existing Raised Sidewalk
- Possible Raised Sidewalk with Development
- Possible Crosswalk with Development



Site #2

Between Malama Market & Puna Kai Shopping Center

TMK 1-5-007:007
Parcel Size: 9.572 acres
Zoning: A-1a
Ownership: Private

SITE #8

Pros:

- 1) Large parcel with good shape;
- 2) Location provides a gateway opportunity for Pāhoa;
- 3) Bus access can be placed away from high pedestrian traffic areas;
- 4) Adjacent to the more pedestrian-oriented side of Puna Kai Shopping Center;
- 5) Opportunities to enhance walkability, connectivity and pedestrian safety along Kahakai Blvd and Pāhoa Village Rd frontages;
- 6) Opportunities to create pedestrian friendly environment from Puna Kai Shopping Center to the site.

Cons:

- 1) No existing raised sidewalks;
- 2) Existing traffic signal could be point of congestion for bus access

Site #8

Rank: 2

Parcel Size: 10 acres

Ownership: Private



Street View from Keeau-Pāhoa Rd
looking towards Kahakai Blvd

Site #8

Potential Layout

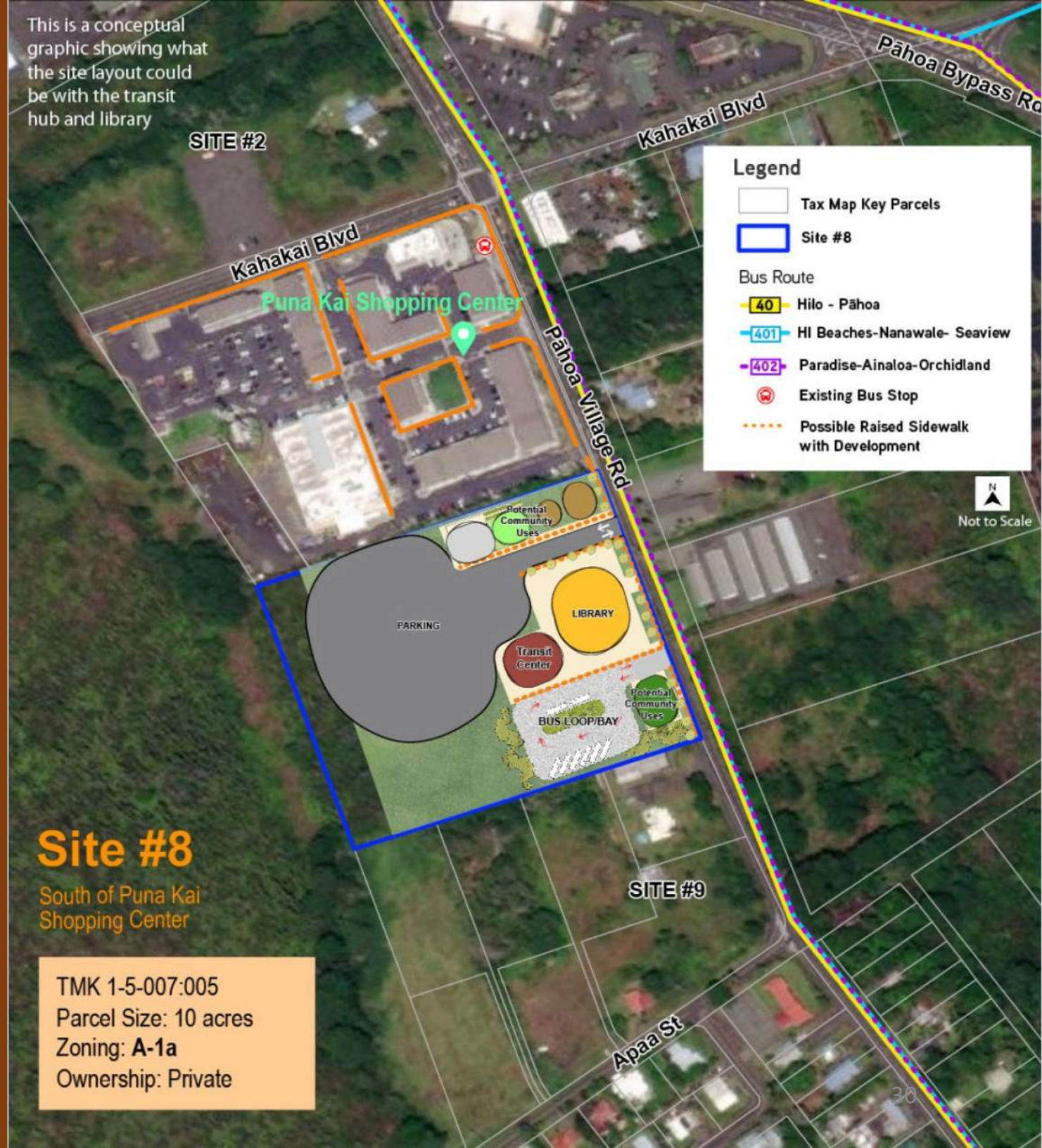
Pros:

- 1) Large parcel with good shape;
- 2) Slightly separated from congested Puna Kai Shopping Center area, which might be easier for bus access;
- 3) Good street frontage;
- 4) A single parcel with relatively low land cost.

Cons:

- 1) No existing raised sidewalk and limited asphalt shoulder space outside of property frontage;
- 2) Site will need to be cleared;
- 3) Adjacent to fewer pedestrian-oriented uses.

This is a conceptual graphic showing what the site layout could be with the transit hub and library



SITE #2

Kahakai Blvd

Pāhoa Bypass Rd

Kahakai Blvd

Puna Kai Shopping Center

Pāhoa Village Rd

PARKING

LIBRARY

Transit Center

BUS LOOP/BAY

Potential Community Uses

Potential Community Uses

Site #8

South of Puna Kai Shopping Center

TMK 1-5-007:005
Parcel Size: 10 acres
Zoning: A-1a
Ownership: Private

SITE #9

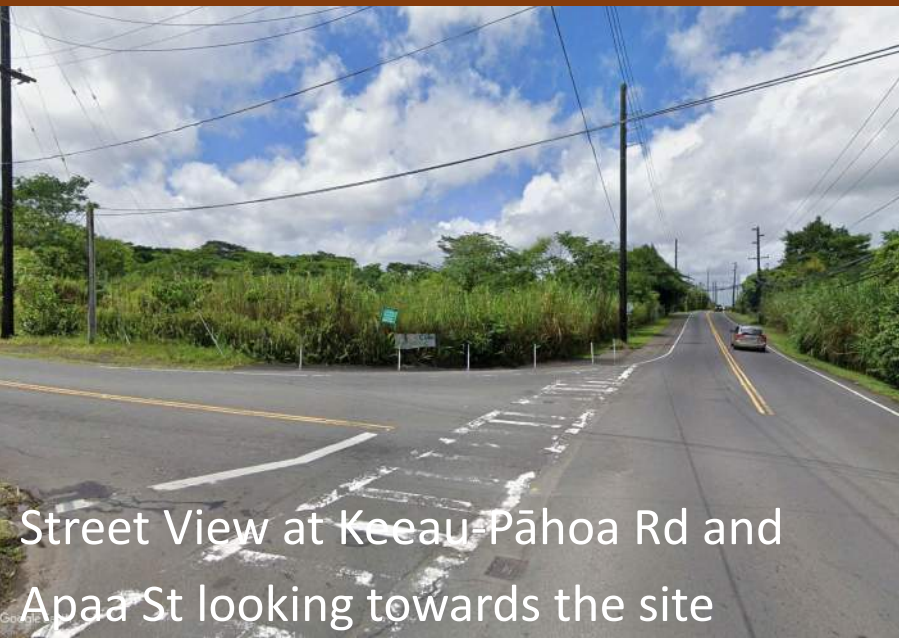
Apaa St

Site #9

Rank: 3

Parcel Size: 5.641 acres

Ownership: Private



Street View at Kēeau-Pāhoā Rd and Apaa St looking towards the site



Site #9

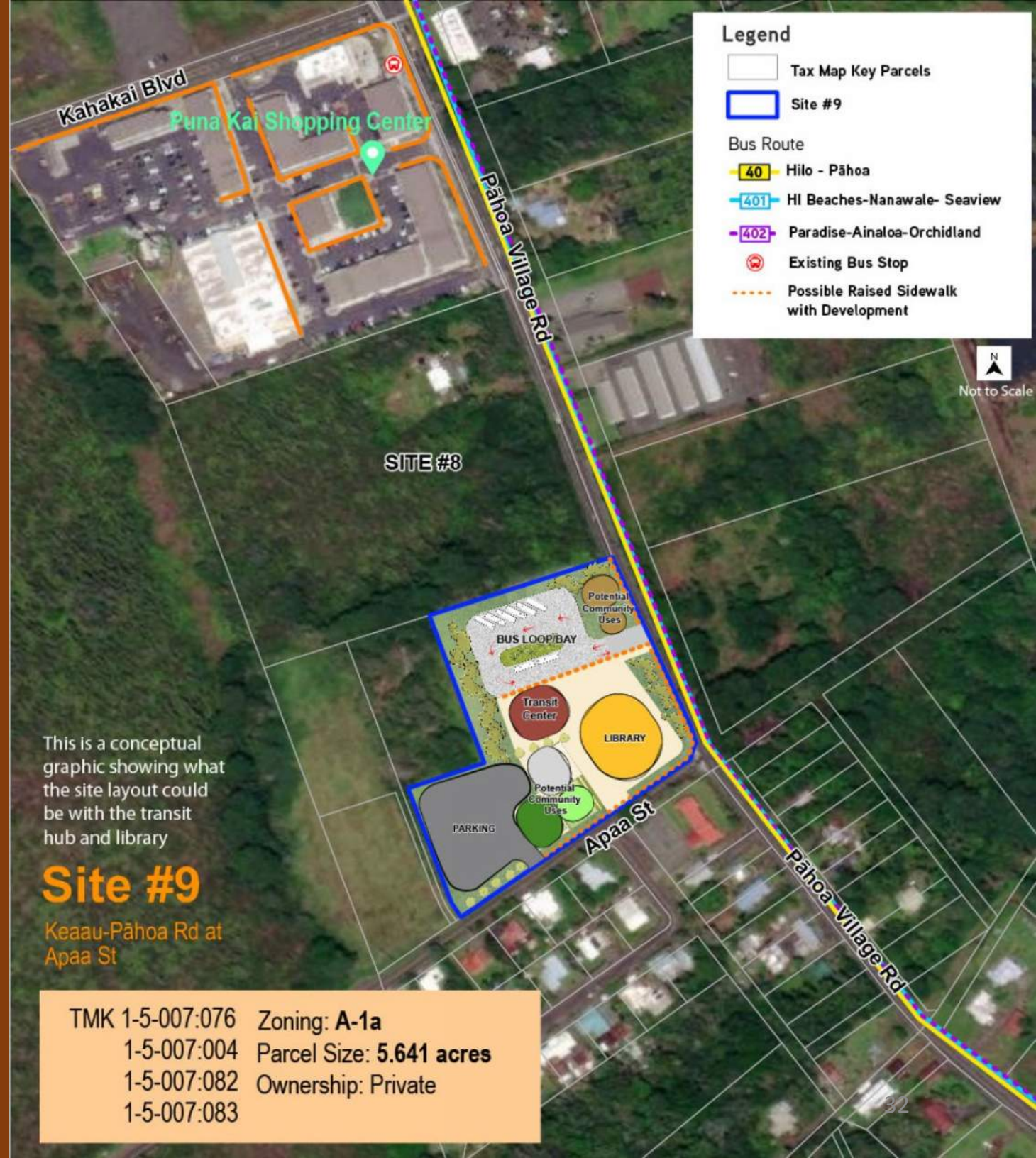
Potential Layout

Pros:

- 1) Adequate parcel size;
- 2) Located at corner of Kea'au-Pāhoa Rd and Apaa St, close to commercial areas and separate from the congested Puna Kai Shopping Center area;
- 3) Good street frontage.

Cons:

- 1) Parcel size just meets basic minimum footprint with no room for potential expansion;
- 2) No existing raised sidewalk;
- 3) Adjacent to single-family development which is less pedestrian-oriented;
- 4) Potential increase in acquisition costs due to existing structures.



Discussion & Poll

- Poll: Of the top three sites, which do you prefer?
 - Site #2
 - Site #8
 - Site #9
- Discussion: What are your thoughts on the top three sites identified?



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Or Scan QR Code



An aerial architectural rendering of a campus design. The scene features a central road that curves through the site, flanked by circular green spaces and landscaped areas. Various buildings, including a large multi-story structure on the left and several smaller buildings on the right, are integrated into the design. The overall aesthetic is modern and green, with a focus on open spaces and pedestrian-friendly paths. The text 'Basic Minimum Footprint & Design Features' is overlaid in white on the left side of the image, with a yellow underline under the word 'Design'.

Basic Minimum Footprint & Design Features



What We Heard: Transit Hub Design Features

- The size and appearance of the hub should reflect Pāhoā.
- Make sure the hub and associated parking area is ADA compliant, giving priority to the safety of pedestrians and children who may be in the parking lot. Consider the goals of Vision Zero and the needs of the disabled.
- Lighting and security are important. Have a locked gate after hours.
- Soften the area with landscaping, using native plants.
- Incorporate energy efficiency and renewable energy (solar, etc.)
- Use durable building materials for disaster preparedness and the wet climate.
- Consider environmental conditions (rain, wind) in choosing the orientation of the shelters.
- Like the “stool” design for seating, avoids people sleeping on the benches.

Possible Transit Hub Amenities

Pavilion and Community Gathering Place



Goodwill Dropoff Box



Bike Parking and Storage



Bike Share



Poll & Discussion: Transit Hub Features

Poll: Which of the following features or services would motivate you to use the transit hub? Select your top 3.

- Pavilion & gathering place
- Library
- Daycare
- Playground
- Community Garden
- Cultural Space
- Bike parking & secure storage
- Bike share
- Goodwill dropoff box

Poll & Discussion: What other features would you like to see in the future transit hub?



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Possible Library Features

Expanded Physical Collection



Program Spaces



Technology & Digital Learning



Reading Areas



Meeting Rooms



Poll & Discussion: Library Features

Poll: Which of the following features or services would motivate you to use the public library? Select all that apply.

- Expanded physical collection
- Technology, digital resources and high-speed Wi-Fi
- Community meeting spaces
- Library program spaces
- Reading areas
- Information and self-checkout areas

Poll & Discussion: What other features would you like to see in the future library?



Visit menti.com on your smartphone or web browser.

Enter this code: **2119 1189**

Or Scan QR Code



Discussion

- What other questions or mana'ō do you have for the project team?



Next Steps

Ways to Stay Involved and Provide Input



- Visit the project website to learn more, participate in the virtual open house, and sign up for e-mail updates
- Visit the pop-up display at the Pāhoā Public Library
- Attend a future pop-up event or community meeting (to be announced on the project website in summer 2023)

SCAN HERE WITH YOUR SMARTPHONE CAMERA



<http://pahoatransithub.info>

MAHALO!

Project Contacts:

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Phone: (808) 628-5861
Email: mmay@ssfm.com